

## UNION COUNTY COMMUNITY RESOURCES

**Statewide Community Resources Portal** - <https://adedata.arkansas.gov/scr>

**211-** United Way Community Resources 24/7/365- Text 898-211 or Call 211 (or 866-489-6983)-  
[www.arkansas211.org](http://www.arkansas211.org)

**100 Families-Restore Hope- Union County-** Jackie Stratton [jsunioncounty100families@outlook.com](mailto:jsunioncounty100families@outlook.com).  
Call 870-862-4297. Visit <https://www.restorehopear.org/#100families>

### Child Care

**DHS Child Care Assistance** – To be eligible, applicants must either work at least 30 hours per week, attend school full time, or spend at least 30 hours per week in a job training program. If so, they can submit an application by email to their case worker or drop it by the DHS office at 128 W 18<sup>th</sup> St., El Dorado. Income guidelines can be found on the website at [www.humanservices.arkansas.gov](http://www.humanservices.arkansas.gov)

**DHS Facility Search** – For help finding an AR licensed child care provider for infants, toddlers, preschool, or school-aged children, including those that are open in the evening or weekends, or that takes vouchers, start searching here: <https://dhs.arkansas.gov/DCCECE/CCLAS/FacilitySearch.aspx>

**Early/Head Start** is a quality early childhood education program that provides comprehensive services to low-income children and their families. It supports growth and development in a positive learning environment for infants, and toddlers (6 weeks to 3 years of age) and promotes school readiness for children ages 3 to 5. It is free to income-eligible families. Call 870-875-1714 or 870-862-2755 for El Dorado; 870-924-5615 for Junction City, and 870-797-7378 for Strong.

### Clothing

- **Goodwill** - 1430 N West Ave, El Dorado; Phone: 870-863-4454
- **Liberty Baptist Ministry Center Food Pantry**, 901 S. Washington St., El Dorado also has clothes.
- **Salvation Army Family Store**- 1324 N. West Ave, El Dorado; Phone 870-639-3923

### Counseling and Mental Health

- **Chenal Family Therapy** offers services to kids, adults, couples and families. They accept major insurances, including Medicaid, and cash payment. **They are located inside SAMA at 600 S. Timberlane, El Dorado; Phone: 870-340-2636**
- **The Guinn Clinic** has experience working with people who are struggling with various conditions, including anxiety, depression, PTSD, OCD, schizophrenia, bipolar disorder, and substance dependence. - **1906 W Hillsboro, Suite A, El Dorado. Phone 870-639-9322**
- **Newhaven Counseling & Health Services** offers behavioral health, substance abuse, intellectual and developmental disability services, group therapy and peer recovery. **Located at 715 N. College, El Dorado; Phone 870-862-7921**
- **National Maternal Mental Health Hotline** offers support, understanding, and resources. Call or text 1-833-943-5746. The hotline is available 24/7 and is free and confidential.

- **Promoting Positive Emotions (PPE)** – free and confidential crisis counseling services via in-person, video, or phone sessions. **Crisis Support Line is 833-993-2382.** [www.staypositivearkansas.com](http://www.staypositivearkansas.com)
- **Suicide & Crisis Lifeline** – Call 988
- **Tru Story Counseling, LLC**- Heather Story, Spencer McCullough, Lesley Ford, and Abby Cate are Licensed Professional Counselors, independently contracted with SAMA Healthcare. They work with patients of all ages to provide additional support and coordinate care with each of our providers. Some of the services offered include education about the impact of emotional health as it pertains to medical well-being as well as stress management, life changes, anxiety, grief, trauma, or relational problems just to name a few. **Located inside SAMA at 600 S Timberlane Dr., El Dorado; Call or Text 870-862-2400.**

### Diapers

- **Be Well Baby** is a program of the AR Department of Health designed to help pregnant mothers stop using tobacco. Participants that enroll can earn up to \$250 in diaper vouchers that can be redeemed at Walmart stores and Walmart.com. There are no age, income, or insurance requirements for participants. It is free for all users. Enroll at [www.bewellarkansas.org/be-well-baby/](http://www.bewellarkansas.org/be-well-baby/)
- **CADC** (Central AR Development Council), 1426 N West Ave., El Dorado, offers diaper assistance to low-income families. The program gives up to 6 packs of diapers (3 pack with each visit). Must show ID and proof of living in Union County. Apply at: <https://www.cadc.com/diaper-program> where income guidelines are provided.
- **Salvation Army** helps with diapers every 2 months. 419 S. Madison Ave., Phone: 870-863-4830
- **El Dorado Service League** can help with clothes, food, diapers, etc., as long as there are children in the home. 2024-2025 Social Services Chair Cristina Lee- 501-428-3633 or tiner\_05@yahoo.com

### Employment and Rehabilitation

- **Arkansas Rehabilitation Services** provides a variety of free training and career preparation programs for people with disabilities. They can help them return to work, start a new career path, or help them access accommodations at their current workplace. For assistance, contact the office at 870-862-5451 and ask to be set up as a new client. They will then send out forms and set up an intake appointment. Location is 708 W. Faulkner St., El Dorado.
- **Career Pathways Initiative** is a resource that enables South Arkansas College to offer free career training and college classes to eligible students who are AR residents with a child under the age of 21, and whose annual family income is 250% of the FPL. The program can help with tuition, fees, books, childcare, transportation, computers, Internet, career guidance, tutoring, incentives, and more! Call 870-864-8458 or 870-862-8131 ext. 353 for more information.
- **Goodwill Career Center** helps people train for and get jobs. Services include help with resume and cover letters, job searches, job applications, interview preparation, and referral services, as well as education and job training. Located at 1428 N West Ave, El Dorado.
- The **Literacy Council of Union County** provides free instruction in basic reading, math, computer technology, and English as a second language for adults in Union County. They also help fill out job applications and write resumes. Help with basic computer literacy and health literacy classes are offered, as needed. 202 N Washington Suite 108, El Dorado, Phone: 870-639-3782.

## Food Assistance

- **CADC** (Central AR Development Council) is located in the El Dorado Shopping Center at 1426 N West Ave, El Dorado. Phone: 870-864-0067. They provide quarterly USDA commodities and a summer food service program for children. Income must be 130% of poverty guidelines. There is no cost to participate if eligible. Must present photo ID.
- **Curry Chapel AME Church** – 300 F St., Strong, AR; Phone: 870-797-7326
- **El Dorado Service League** can help with clothes, food, diapers, etc., as long as there are children in the home. 2024-2025 Social Services Chair Cristina Lee- 501-428-3633 or [tiner\\_05@yahoo.com](mailto:tiner_05@yahoo.com).
- **Helping Hand Food Pantry**, located inside St Paul United Methodist Church, 700 W 8th St, El Dorado, is a USDA distribution site. It's open two times per month on the first and third Thursdays from 1:00 pm-3:00 pm. Families can come once every month, on either of those two days. First time visitors to the Food Pantry will need: Photo ID or Driver's License, Proof of residence in Union County AR, and Proof of income. You do not need a referral or voucher from any other agency. Phone: (870) 862-4242
- **Helping Hand Food Pantry/Clothes Closet**, First Baptist Church of Smackover, 201 W. 7th St.; Phone: 870-725-3941
- **Hillsboro Church of Christ Food Pantry**, 1322 W. Hillsboro St., El Dorado, serves dry and frozen food once per month. The date and time are posted on their church sign by the street, but it's usually the 2<sup>nd</sup> Thursday of each month from 12 to 2 p.m. 7/18/24 Update: They may do Fridays now\* Phone 870-86-4714
- **Liberty Ministry Center Food Pantry** is located in the Southside Baptist Church education building at 901 S. Washington St., El Dorado, Arkansas. The Center is open Tuesdays and Thursdays from 9 a.m. to 1 p.m. They also have clothes there. Phone number is Phone: 870-862-8158
- **Salvation Army** serves 2 meals a day and can refer to other agencies for groceries. Also, can provide food bags/support (once every 30 days); 419 S. Madison Ave., Phone: 870-863-4830.
- **St. James Baptist Church Outreach Center** 608 MLK Ave, Phone: 870-862-6271
- **SouthArk College Stars Market** is a free resource for SouthArk students with a valid student ID. It has prepared foods, water, and drinks, grab-and-go snacks, and non-perishable food items, as well as toiletry items. Students can take what they need. It's located in the SouthArk Library, room 109.
- **South Arkansas Fight AIDS Food Pantry**, 526 W Faulkner St., El Dorado, provides food to their clients. Phone: 870-875-2099
- **St. Mary's Episcopal Church Food Pantry (Interfaith Help Services)**, 512 Champagnolle Rd., El Dorado; Food is distributed in the Parish Hall parking lot on N. Madison/E. Hilton Streets and can be picked up once every two weeks. Hours are Monday-Thursday from 10 a.m. to 12 p.m.
- **SNAP** - apply at DHS, 123 West 18th Street, El Dorado; Phone: (870) 862-6631
- **Turning Point of South Arkansas**, located inside BancorpSouth Bank, 101 W Main St., El Dorado, provides food for victims of sexual assault and/or family violence. Phone: 870-862-0929

- **WIC (Women Infants, & Children)** provides supplemental foods that are high in nutrients. Pregnant, breastfeeding, and postpartum women, infants, and children under the age of five are eligible if they meet income guidelines, have a nutritional need, and live in AR. Applicants must provide proof of residency and income or eligibility for Medicaid, TEA, or SNAP, and be assessed at the Union County Health Unit, 301 American Road; Phone: 870-863-5101

### Formula

- **Free Formula Exchange** allows families in need of baby formula to connect with others who have formula to donate: <https://freeformula.exchange>
- **Salvation Army** can provide emergency formula. Must show ID. For more information call (870) 863-4830 or visit at 419 S Madison Ave, El Dorado.
- **WIC (Women Infants, & Children)** provides formula for infants up to 1 year. Must meet income guidelines, have a nutritional need, and live in AR. Applicants must provide proof of residency and income or eligibility for Medicaid, TEA, or SNAP, and be assessed at the Union County Health Unit, 301 American Road; Phone: 870-863-5101
- **El Dorado Service League** can help with clothes, food, diapers, etc., as long as there are children in the home. 2024-2025 Social Services Chair Cristina Lee- 501-428-3633 or tiner\_05@yahoo.com

### Housing/Homelessness

- **Christopher Homes** provides efficiency and one-bedroom units to eligible persons 62 years of age or older or persons who are mobility impaired. Located at 1323 W. 5<sup>th</sup> St, El Dorado. Call 866-486-2136
- **Every Arkansan Inc** of Little Rock, AR. is a faith-based organization who has partnered with the Arkansas Department of Education and Bright Futures to identify students and families experiencing homelessness in Arkansas. Throughout the school year, if you know of a need, you can submit the details of that need at [www.everyarkansan.org](http://www.everyarkansan.org) or call 870-816-4563. Their next step is to connect that need with a local church within their network to provide wrap-around resources and or service to the child or family.
- **Salvation Army** operates an emergency overnight shelter with separate sides for males and females, divided by the lobby. Stay is allowed for up to 2 weeks. There is no waiting list. Occupants must leave the shelter every day from 7 to 5. The agency also provides assistance with utilities and rent once per year. A disconnect notice or eviction notice is needed for that. Phone number is (870) 863-4830; Address is 419 S Madison Ave, El Dorado
- **Turning Point of South Arkansas**, located inside the Cadence Bank building, 101 W Main St., El Dorado, provides emergency shelter and crisis intervention services for domestic abuse victims. The Crisis Intervention Hotline is 870-862-0929.

### Home Ownership

- **Homeowners Assistance** is a fund to prevent delinquent mortgages, defaults, foreclosures, and loss of utilities due to the pandemic. Hardships include job loss, reduction in income or increased costs due to healthcare or the need to care for a family member. The maximum total annual household income for a family of four ranges from \$81,150 to \$112,350, depending upon the county in which

they live. Apply at [www.arkansashaf.com/qualify](http://www.arkansashaf.com/qualify) or call 888-698-0964 from 8 a.m. to 5 p.m. M-F and 9 a.m. to 1 p.m. on Saturday.

- **El Dorado Habitat for Humanity** builds homes for low-income households in need of a simple, decent, and affordable place to live. Email [director@habitat-eldorado.org](mailto:director@habitat-eldorado.org) to get more information.

### Legal

The **Center for Arkansas Legal Services** offers free legal help for low-income people. Areas of practice include domestic abuse, guardianship, bankruptcy, garnishments, contracts, debt collection, landlord/tenant, federal housing, eviction defense, home retention, foreclosure prevention, Social Security, Medicaid, Medicare, SNAP/TEA, veterans, wills, end of life instructions, sealing of criminal records. Helpline: 501-376-3423 or Toll-Free: 800-950-5817/ apply online at [www.ArkansasLegal.org](http://www.ArkansasLegal.org)

### Literacy

- **CADC's** Family Development Program offers Assurance 16, which provides (on a limited basis) a financial incentive to persons completing economic literacy workshops.
- **The Literacy Council** of Union County provides free instruction in basic reading, math, computer technology, and English as a second language for adults in Union County. They also help fill out job applications and write resumes. They help with basic computer literacy and health literacy classes, as needed. 202 N Washington Suite 108, El Dorado, Phone: 870-639-3782.

### Medical

- **Be Well Arkansas**, a program of the AR Department of Health, offers wellness counseling to help manage diabetes and high blood pressure. The Be Well Call Center at 1-833-283-9355 is open during normal business hours, Monday-Friday from 8:00-4:00, except state holidays. You may also text 501-588-8445 M-F from 8:00 to 4:00.
- **Father Bob Allen Charitable Clinic**, offers health care services, including minor surgeries, prescription assistance, EKG's insurance assistance, and individualized care plans, to low-income, uninsured Union County residents. Proof of income, residency, and ID are required. Patients are asked to pay an \$8 facility fee for each visit. They are located at 815 Thompson Ave Suite A, El Dorado. Phone 870-864-8010
- **Interfaith Help Service** assists with gas for people to get to doctor appointments and help with prescriptions. Located inside St. Mary's Episcopal Church, 512 Champagnolle Rd., El Dorado, Phone: 870-862-2294
- **Strong Clinic** (CABUN Rural Health Services) offers comprehensive medical care on a sliding fee scale. They are located at 253 Concord St., Strong and their phone number is 870-797-7620. Dental care is available to all CABUN clients at the CABUN site in Hampton.

### Substance Use and Abuse (Alcohol, Tobacco, and other Drugs)

- **AppleGate Recovery** is an outpatient medication-assisted treatment center in El Dorado for persons 18 and up, who are struggling with opioid addiction. Staff provide a comfortable setting to prescribe

buprenorphine or Suboxone®. It's located in the South Arkansas Professional Plaza at 403 W Oak St Suite 300, El Dorado. Payment types include cash, debit card, credit card, AR BlueCross BlueShield, Optum Behavioral Health, Optum (United Healthcare), and traditional Medicare. Hours are M-Th 9AM–5PM, Friday 9AM–4PM, Closed Saturday and Sunday. (870) 639-4527 or 870-639-6900

- **Be Well Arkansas**, a program of the AR Department of Health, offers counseling and resources for quitting tobacco and nicotine products. Service options include telephone counseling, Nicotine Replacement Therapy for adults, referrals to local resources, and online resources including online chat, texting and mobile apps. The Be Well Call Center at 1-833-283-9355, is open during normal business hours, Monday-Friday from 8:00-4:00, except state holidays. You may also text 501-588-8445 M-F from 8:00 to 4:00.
- **Be Well Baby** is a program of the AR Department of Health designed to help pregnant mothers stop using tobacco. Participants must be pregnant, 36 weeks gestations or less, a current tobacco user, quit since becoming pregnant, OR quit 3 months before becoming pregnant. The program is free. There are no age, income, or insurance requirements for participants. Enrolled participants can earn up to \$250 in diaper vouchers to be redeemed at Wal Mart or Walmart.com. Sign up at [www.bewellarkansas.org/be-well-baby/](http://www.bewellarkansas.org/be-well-baby/)
- **The Guinn Clinic** is certified for Medication Assisted Therapy (Suboxone) for patients with opioid addiction. 1906 W Hillsboro, Suite A, El Dorado. Phone 870-639-9322
- **Newhaven Counseling & Health Services** has structured therapeutic services, outpatient substance use treatment, and intensive community-based treatment, as well as peer support programs to help initiate, stabilize, and sustain recovery. Location is 715 N. College, El Dorado; Phone 870-862-7921.
- **Newhaven Recovery Lodge- Inpatient and Intensive Outpatient Substance Use Disorder treatment at 2301 Champagnolle Road, El Dorado, AR 71730.**
- **Drug Abuse Hotline 800-836-8540**
- **Meth Hotline 501-315-4636**
- **Substance Abuse Helpline 877-345-3350**

### Transportation

- **El Dorado Taxi** – \$20 per ride with an extra \$2 charge for each stop made along the way. 870-312-6008
- **South Central AR Transit (SCAT)**, run by CADC, provides free Medicaid transportation with appointment. Non-Medicaid transportation can include rides to and from shopping, medical appointments, etc. for \$3 per stop. A notice of 48 hours is required for all rides. Call 870-864-0067 to schedule. Located at 1426 N West Ave, El Dorado.

Total Mileage	Cost
1 - 20 Miles	\$7.00
21 - 40 Miles	\$14.00
41 - 60 Miles	\$21.00

61 - 80 Miles	\$28.00
*Out of town	\$60.00

(Rates Subject to Change)

**El Dorado Connections/ /El Dorado Express- 202 N Washington Suite 108** offers free transportation for senior adults 60 years of age and older to doctor appointments, the airport, or personal shopping. Donations are welcome. Transportation for those 40 to 59 years of age is provided for a nominal fee:

\*Trips out of town are a maximum of 300 miles round trip. (Little Rock, Hot Springs, Shreveport).

They are open Monday through Friday from 8 am to 5 pm. Call 870-864-7082 to make a reservation. Twenty-four advance notice is required for local trips, 48-hour notice for out-of-town trips.

### Utility Assistance

- **CADC Low-Income Home Energy Assistance Program (LIHEAP)** provides families with short-term fuel assistance. Persons receiving LIHEAP are connected to family development resources, which provides a link to long-term resources to help families become self-reliant. The program is seasonal. For eligibility requirements, visit the website at [www.cadc.com/utility-assistance](http://www.cadc.com/utility-assistance) or apply at 1426 N West Ave., El Dorado. Phone: 870-864-0067.
- **CADC Weatherization Program** is designed to make homes more energy-efficient and safe. It is a proven method of reducing high-energy costs and conserving energy in the home. Households can receive attic and wall insulation, weather-stripping of doors and windows, caulking and sealing cracks and holes, storm window installation, furnace retrofitting, and other measures to reduce home energy consumption. For more information, visit the Arkansas Energy Office at [https://www.cadc.com/files/ugd/f74d03\\_aдеб09e1a45441f193a4407e6b22e0ab.pdf](https://www.cadc.com/files/ugd/f74d03_aдеб09e1a45441f193a4407e6b22e0ab.pdf)
- **Interfaith Help Service** assists with utility bills. Located inside St. Mary's Episcopal Church, 512 Champagnolle Rd., El Dorado; Phone: (870) 862-2294
- **Liberty Baptist Ministries Center**, 912 Mt. Holly Rd., El Dorado, helps with utilities up to \$75 max. They see clients on the 1<sup>st</sup> and 3<sup>rd</sup> Thursday of each month, by appointment only. Individuals may receive assistance one time per year, 3 times per life. If they do not call or cancel an appointment and fail to show, that counts as one of their 3 times. Call for appointment at 870-862-3063
- **Salvation Army** provides assistance with utilities and rent once per year. A disconnect notice or eviction notice is needed. Phone number is 870- 863-4830. Address is 419 S Madison Ave, El Dorado
- **El Dorado Service League** can help with utilities as long as there are children (18 & Under) in the home. 2024-2025 Social Services Chair Cristina Lee- 501-428-3633 or tiner\_05@yahoo.com